

_____ , _____
(city)

(date)

COMPLAINT FORM

PERSON FILING THE COMPLAINT:

Name:	
Surname:	
E-mail:	

Person to whom the brokerage service is provided:

- as above,
- the service is provided to another person.

Is the complaint in a given case submitted for the first time, or is it an appeal against a previous decision of OANDA TMS?

- complaint submitted for the first time,
- appeal.

COMPLAINT TYPE *(please select one answer):*

- Complaint about brokerage activities (execution of orders, acceptance and transmission of orders, keeping records or cash accounts investment advice, general recommendations),

Activity against which the complaint is filed:

- Execution of orders,
- Acceptance and transmission of orders,
- Keeping records or cash accounts,
- Investment advice,
- General recommendations,

Description:

Expected consideration:

- Reservation on the activities of OANDA TMS not directly related to the brokerage activity

Description:

Expected consideration:

HOW TO DELIVER THE ANSWER:

I declare that I want to receive a response to the complaint:

- To the e-mail address indicated in the Customer Data Card
- By registered mail to the correspondence address indicated in the Customer Data Card
- In a different way (*please specify in which*):